

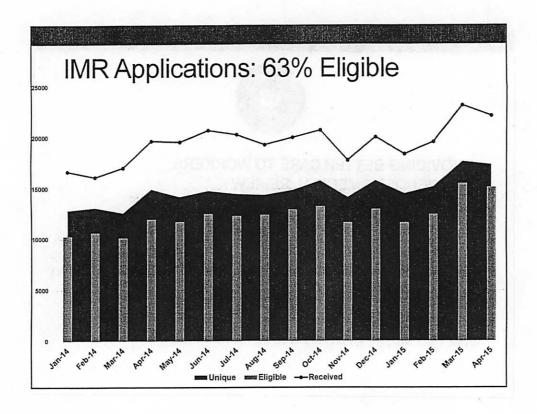
PROVIDING BETTER CARE TO WORKERS: INDEPENDENT MEDICAL REVIEW MEDICAL TREATMENT UTILIZATION SCHEDULE

Commission on Health and Safety in Workers' Compensation June 4, 2015

Rupali Das, MD, MPH, DWC Executive Medical Director

PROVIDING APPROPRIATE MEDICAL CARE IN THE WORKERS' COMPENSATION SYSTEM

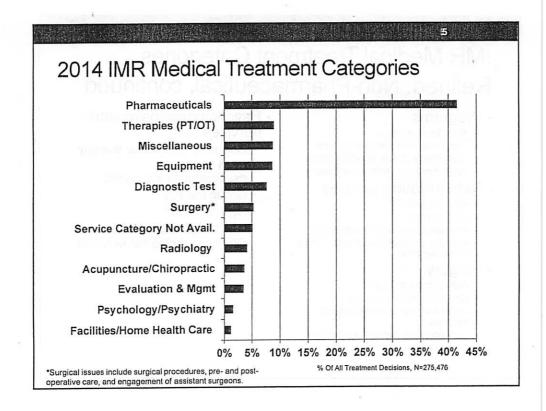
INDEPENDENT MEDICAL REVIEW



Why Do We Track Metrics?

- Provides objective measures of practices in the field
- · Identify trends in inappropriate practices
- · Target outreach (education, penalties)
- Aids in teaching, learning where most needed
- · Measure effectiveness of interventions
- Not a substitute for paying attention to individual stories





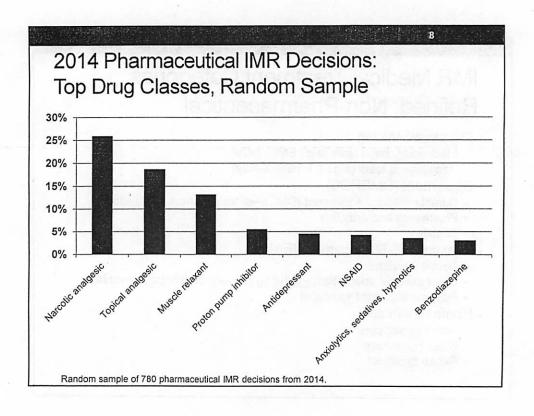
IMR Medical Treatment Categories Refined: Non-Pharmaceutical

- Diagnostic testing
 - · Electrodiagnostic tests (e.g., EMG, NCV)
 - Radiological tests (e.g., CT, MRI, X-Ray)
- Equipment (DMEPOS)
 - · Durable medical equipment (DME)—other/electrical stimulation
 - · Prosthetics and orthotics
 - Supplies
- Evaluation & Management (E&M)
 - · Dental Services
 - · Other medical specialties, excluding surgery, psychology/psychiatry
 - · Pain management specialist
- · Home health care
 - · Home health care
 - · Other home care
 - · Rehab facilities

IMR Medical Treatment Categories Refined: Non-Pharmaceutical, continued

- Programs
 - · Addiction treatment
 - · Functional restoration programs
 - · Gym membership, other programs
 - · Weight management & exercise
- Rehabilitation services
- - Acupuncture
 - Chiropractic
 - Physical & Occupational therapy
 - · Functional capacity evaluation, misc. rehab services
- Surgery
 - · Arthroscopic surgery
 - · Non-arthroscopic surgery
 - · Other surgical services, adjunct services
 - · Surgery consultations, evaluations

- Psychological/psychiatric services
 - · Cognitive behavioral therapy
 - E&M by psychologist/psychiatrist
 - Group therapy
 - Hypnotherapy
 - · Neuropsychiatric testing
 - · Other psychological services



IMR Medical Treatment Categories Refined: Pharmaceuticals

Non-injection

- More than 50 categories
 - · E.g., Muscle relaxants
- · Nearly 300 subcategories
 - · E.g., Neuromuscular blockers

Injection

- Steroids
- · Botox (for headache)
- · Misc. blocks
- · Compounds medications
- · Other (antibiotics)
- Multiple subcategories

10

More is Not Better

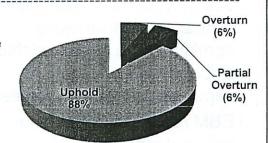
ANNALS OF HEALTH CARE | MAY 11, 2015 ISSUE

OVERKILL

An avalanche of unnecessary medical care is harming patients physically and financially. What can we do about it?

BY ATUL GAWANDE

"Doctors are in a powerful position. We can recommend care of little or no value because it enhances our incomes, because it's our habit, or because we genuinely but incorrectly believe in it, and patients will tend to follow our recommendations."



2014 IMR Final Determination Letters, N=144,644

PROVIDING APPROPRIATE
MEDICAL CARE IN THE WORKERS'
COMPENSATION SYSTEM

Medical Treatment Utilization Schedule

MTUS Regulations Updated April 2015: Based on principles of evidence-based medicine

- Describes how to use EBM to provide appropriate treatment.
- It is possible for providers to use a systematic approach to clinical decision-making combining the best available evidence with clinical expertise and patient values.
- EBM results in better longterm outcomes

Patient Values
8, Expectations

http://www.dir.ca.gov/dwc/DWCPropRegs/MTUS/FinalRegulations/TextOfregulations.pdf

MTUS Key Points

- The Medical Treatment Utilization Schedule helps physicians provide better care for patients
- Physicians may base treatment on recommendations on guidance other than the MTUS when
 - 1. The MTUS is silent, OR
 - 2. The MTUS is rebutted by a higher level of medical evidence
- · To rebut the MTUS
 - · Follow Medical Evidence Search Sequence
 - · Quality (applicability, bias)
 - · Hierarchy of evidence
 - · Provide a higher level of evidence than that contained in the MTUS

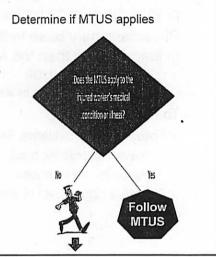
Medical Evidence Search Sequence Responsibilities

Medical evidence search sequence should be conducted by:

- Treating physicians, on Request for Authorization
- <u>Utilization Review physicians</u>, if the request is modified or denied based on sources outside the MTUS
- Independent Medical Review physicians, if IMR upholds UR based on sources outside the MTUS

How Physicians Use EBM for Workers

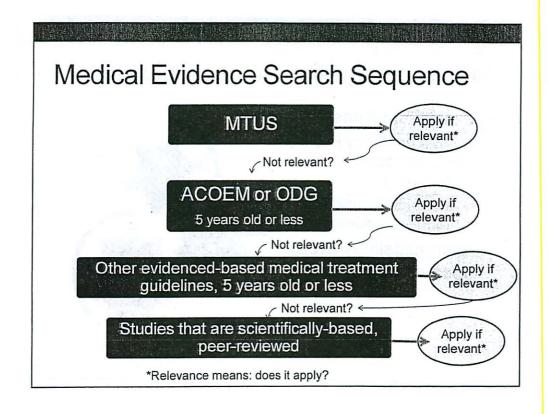
- Does the MTUS apply?
- The MTUS applies if it contains recommendations relevant to the worker's condition
- · If yes, follow MTUS

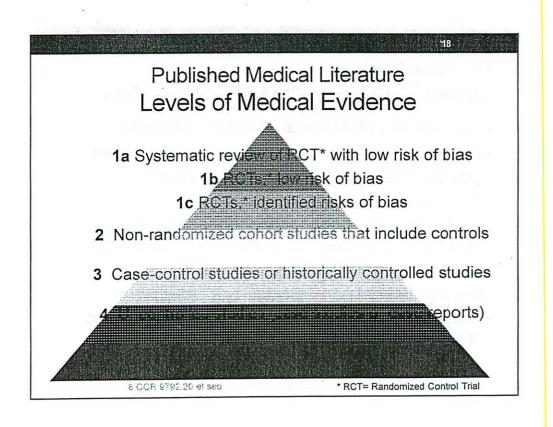


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If the MTUS Does Not Apply

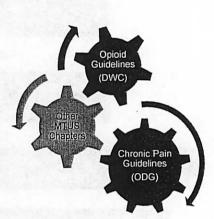
- The Medical Evidence Search Sequence must be followed to find the best evidence on treatment
- The treating physician bears the burden of rebutting the MTUS's presumption of correctness





MTUS: Integration Across Guidelines

- Opioid Guidelines
 - Will enter 45-day Public Comment period (rulemaking)
 - Along with Chronic Pain Treatment Guidelines
- Other guidelines to be updated soon thereafter



20

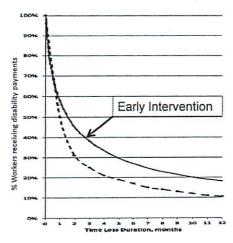
MTUS Basic Principles

Opioid Treatment for Non-Cancer Pain

- · Consistent with Medical Board of California
- Patients should be educated about opioid risks
- · Use multidisciplinary treatment for pain
- Opioids are not first line of treatment
 - · May be used for severe acute pain with limited doses
- Discontinue as soon as possible (via tapering)
- Avoid some medications when using opioids
- Monitor patients on opioids: e.g., CURES*
- Document need for initiating and continuing chronic opioid use by measuring pain and function

*Controlled Substance Utilization Review and Evaluation System

Why follow guidelines?



Franklin 2015. Workers' Compensation: Poor Quality Health Care and the Growing Disability Problem in the United States. American Journal of Industrial Medicine; 58:245-251.

22

Resources

- · Independent Medical Review
 - http://www.dir.ca.gov/dwc/IMR.htm
- · Medical Treatment Utilization Schedule
 - http://www.dir.ca.gov/dwc/MTUS/MTUS.html