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10	UNITED STATES 1	DISTRICT COURT
11	EASTERN DISTRIC	
12		
13	EXAMWORKS, LLC, a Delaware limited	Case No.
14	liability company, Plaintiff,	COMPLAINT FOR COMPENSATORY AND PUNITIVE DAMAGES FOR
15		MISAPPROPRIATION OF TRADE SECRETS UNDER DTSA (18 U.S.C. §
16	v. TODD BALDINI, an individual, ABYGAIL	1836 et seq.); MISAPPROPRIATION OF TRADE SECRETS UNDER CUTSA
17	BIRD, an individual, LAWRENCE STUART GIRARD, an individual, PAMELLA TEJADA,	(CAL. CIV. CODE § 3426.1 et seq.); BREACH OF EMPLOYMENT
18	an individual, ROE CORPORATION, and DOES 1 through 10,	AGREEMENT; BREACH OF FIDUCIARY DUTY AND DUTY OF
19	Defendants.	LOYALTY
20		DEMAND FOR JURY TRIAL
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]	COMPLAINT

1	Plaintiff ExamWorks, LLC ("ExamWorks") brings this action against Defendants Todd
2	Baldini ("Baldini"), Abygail Bird ("Bird"), Lawrence Stuart Girard ("Girard"), Pamella Tejada
3	("Tejada") (together, the "Former Employees"), ROE Corporation, and DOES 1 through 10,
4	inclusive (collectively, the "Defendants"). ExamWorks asserts claims for: (1) misappropriation of
5	trade secrets under the Defend Trade Secrets Act ("DTSA"), 18 U.S.C. § 1836 et seq.; (2)
6	Misappropriation of Trade Secrets under California's Uniform Trade Secrets Act ("CUTSA"), Cal
7	Civ. Code § 3426.1 et seq.; (3) breach of contract; and (4) breach of fiduciary duty and duty of
8	loyalty. ExamWorks seeks remedies against Defendants including injunctive relief, compensatory
9	and exemplary damages, disgorgement of compensation, and an award of ExamWorks' reasonable
10	attorneys' fees and costs. In support of its claims and requested relief, ExamWorks alleges as
11	follows:
12	JURISDICTION
13	1. This Court has subject matter jurisdiction over ExamWorks' claims pursuant to 28
14	U.S.C. § 1331 and the trade secret laws of the United States, 18 U.S.C. § 1836 and 1839 et seq.,
15	and the Court possesses supplemental jurisdiction over ExamWorks' state law claims under 28
16	U.S.C. § 1367(a) because ExamWorks' federal and state law claims derive from a common nucleus
17	of operative fact.
18	2. This Court also has jurisdiction over this lawsuit under 28 U.S.C. § 1332(a)(1)
19	because ExamWorks and Defendants are citizens of different U.S. states, and the amount in
20	controversy exceeds \$75,000, excluding interest and costs. Specifically, ExamWorks is a limited
21	liability company organized under the laws of Delaware. It is a citizen of Delaware and Georgia
22	for diversity purposes, as its sole member and 100 percent owner is ExamWorks Group, Inc., a
23	Delaware corporation with its principal place of business in the State of Georgia. Upon information
24	and belief, each of the defendants are citizens of California: defendant Baldini is an individual
25	residing in Folsom, California; defendant Girard is an individual residing in El Dorado, California;
26	defendant Tejada is an individual residing in Granite Bay, California; and Bird is an individual

residing in Los Angeles, California. Upon information and belief, DOES 1-10 are individuals who

reside in California and/or are corporations that are citizens of California, and ROE Corporation is

a citizen of California.

3. This Court has general personal jurisdiction over the Defendants because, at all
 relevant times, the Defendants were domiciled in California, and thus are citizens of California.

4 4. This Court has specific personal jurisdiction over the Defendants, because some or
5 all of the Defendants intentionally and purposefully misappropriated, used, and/or disclosed
6 ExamWorks' trade secret information, and breached their contracts and/or duties of loyalty with
7 ExamWorks in or around Sacramento, California.

8

VENUE

9 5. Venue is proper in this Court pursuant to 28 U.S.C. § 1391(b)(1) & (2) and Local
10 Rule 120(d) because all Defendants are residents of the state of California and at least one
11 Defendant resides in this judicial district. Venue is also proper because a substantial part of the
12 events or omissions giving rise to ExamWorks' claims occurred in this judicial district.

13

INTRODUCTION

6. This action arises from an unlawful conspiracy among the Defendants to
misappropriate ExamWorks' valuable trade secrets and other confidential information so that they
could form a competing company and unlawfully gain an unfair competitive advantage in the
marketplace.

18 7. ExamWorks employed the Former Employees in top management, sales, and 19 operational positions in Sacramento, California. In particular, defendants Girard and Baldini were 20 trusted ExamWorks senior executives who received significant equity awards throughout their 21 employment and in recognition of their leadership role within the company. While still working at 22 ExamWorks and collecting ExamWorks' paychecks, the Former Employees abandoned their duties 23 to ExamWorks and instead acted in their own self-interest by plotting the launch of their competing 24 venture, which they dubbed "Project Palo Alto," an enterprise designed to directly compete with 25 ExamWorks. Because the Former Employees operated covertly and only referred to their new 26 enterprise by code name, ExamWorks is not currently aware of the new entity's name. ExamWorks 27 therefore refers to this competing enterprise as "ROE Corporation" and so names it as a defendant 28 in this action.

1 8. The Former Employees misappropriated ExamWorks' trade secrets and confidential 2 information, and used and disclosed ExamWorks' trade secrets and confidential information in the 3 formation of ROE Corporation. ExamWorks is informed and believes that the Former Employees 4 acted in concert with other Doe Defendants, DOES 1-10, who are other currently unknown 5 Together, they conspired to misappropriate ExamWorks' individuals and/or corporations. 6 confidential and trade secret information. Defendants continue to improperly and unlawfully make 7 use of ExamWorks' intellectual property.

9. At this time, ExamWorks is unable to identify DOES 1-10 or ROE Corporation,
because the Defendants, upon information and belief, are acting covertly and purposefully to cover
their tracks. In addition, and upon information and belief, Defendants are operating ROE
Corporation in stealth mode in order to gain a competitive advantage in the marketplace and secure
investors, while maximizing the time that it can make use of ExamWorks' trade secrets without
ExamWorks becoming aware of the malfeasance.

14

EXAMWORKS IS A LEADER IN ITS INDUSTRY

10. 15 Founded in 2008, ExamWorks is a leading provider of independent medical 16 examinations, peer reviews, bill reviews, Medicare compliance, case management, record retrieval, 17 document management and related services to clients-including insurance carriers, third party 18 claim administrators, and government agencies—throughout the United States. ExamWorks 19 contracts with doctors and other medical professionals. Those medical professionals perform 20 examinations, provide reviews, and other services for ExamWorks clients. ExamWorks is able to 21 provide exceptional independent medical service evaluations through its network of credentialed 22 physicians and allied medical professionals that it has curated over the last decade. For example, 23 ExamWorks offers medical evaluation services, including Independent Medical Examinations 24 ("IMEs"), Qualified Medical Evaluations ("QMEs"), and California Subsequent Injury Benefit 25 Trust Fund ("SIBTF") evaluations as requested, for workers' compensation, personal injury, auto 26 and disability claims for injured workers, law firms, and insurance carriers.

27 11. ExamWorks sets itself apart from others in the industry by offering its services
28 through a fully integrated proprietary private cloud network, which includes custom portals,

applications, workflow enhancements, and system integrations.

2

1

ExamWorks has Invested Significant Time and Money in its Trade Secrets

3 12. For more than a decade, ExamWorks has invested a significant amount of money 4 and sweat equity in developing its trade secrets, and confidential and proprietary information that set ExamWorks apart from others in the industry. Among the trade secrets ExamWorks has 5 6 developed are: (1) an extensive curated list of direct contact information for doctors who are 7 certified to provide qualified medical evaluations for a variety of purposes, including workers' 8 compensation claims, and related information; (2) detailed financials on how to successfully run 9 ExamWorks' complicated service offerings in a profitable manner; (3) customized pricing on a per-10 doctor basis; and (4) an expansive database of information that contains not only the information 11 related to doctors, finances, and pricing, but also detailed factual information on every case that 12 ExamWorks has handled throughout the entire United States, including referral tracking and case 13 status information.

14 13. ExamWorks keeps the majority of this information in its proprietary IMECentric
15 database. ExamWorks employees with the appropriate access can utilize a different proprietary
16 program, InfoCentric, to generate detailed and custom reports from IMECentric. Both InfoCentric
17 and IMECentric are internally built. ExamWorks owns all of the software and source code.
18 Because IMECentric and InfoCentric programs are used in conjunction with each other, this
19 complaint collectively refers to these databases as "IMEC" for purposes of simplification.
20 ExamWorks limits access to IMEC based on an employee's role at the company.

14. IMEC is custom-built software with databases containing a wealth of information.
IMEC stores all of the information related to ExamWorks' business, including: (a) case
information; (b) contact information for attorneys, adjusters, and third party administrators; (c)
medical provider information, including doctor contact information, license information,
specialties, demographic information, and exam locations; (d) case history; (e) referral information;
and (f) other detailed information related to each of ExamWorks' cases across the United States.

15. IMEC houses so much information because it is the singular operating platform used
to conduct business for the ExamWorks United States IME division. Not only is it the operating

1 platform, but it also houses all physician and client data. Every case received is processed in IMEC 2 and moves through a queue-based system much like an assembly line. It is a complete integrated 3 system that includes a rules engine with programmed alerts to assist in meeting key client Service 4 Level Agreements (SLA's). IMEC includes interfaces for both clients and medical 5 providers. Clients have the ability to make referrals, submit cases, view historic and current cases 6 and track case status via a secure portal. It is essentially a window into specific information 7 contained in IMEC. Upon receipt of cases, they are saved to IMEC and then submitted to the 8 sorting teams who will sort the records set based on physician preference, create a searchable table 9 of contents, and then save the final version of the records in OCR format (Optical Character 10 Recognition). There is also a physician portal where the physician can access all work in progress 11 and complete essential functions such as dictation of reports through mobile applications. Once the dictated reports have been transcribed, those reports can be edited and finalized via the 12 13 proprietary portal.

14 16. IMEC contains highly sensitive and confidential information dating back at least a
15 decade for ExamWorks' entire United States market. ExamWorks still has active cases that date
16 back to 2002 in business units that it acquired from other companies. In total, IMEC contains
17 information on millions of cases throughout the United States and Canada, with hundreds of
18 thousands of those cases located in California.

19 17. Even historical data is valuable to ExamWorks and its would-be competitors, 20 especially as it pertains to the California doctors in ExamWorks' network. Compared to the other 21 United States marketplaces that ExamWorks operates in, the California market is unique and the 22 costliest to operate. In other markets, ExamWorks' client is the third-party, such as an insurance 23 carrier, a law firm, or a third-party administrator, requesting the exam. In these types of cases, the 24 doctors are often interchangeable for a particular case. In California, however, workers' 25 compensation cases are assigned to doctors, and ExamWorks can only receive cases by establishing 26 a relationship with the doctor. Thus, in California, for the Workers' Compensation cases, the doctor 27 is the "client" and not the third-party seeking the medical evaluation. Many of ExamWorks' 28 relationships with its California doctors are multi-year relationships that ExamWorks has invested

a significant amount of time and funds to continue to maintain, develop, and grow.

2 18. ExamWorks has invested a substantial amount of money (*much* more than \$75,000) 3 and time in curating its network of medical professionals in California. And, to date, IMEC 4 contains information on thousands of doctors who practice in California. Among other things, 5 ExamWorks spends significant funds on internal recruiters to persuade doctors to join ExamWorks' 6 ExamWorks also commissions mailers and flyers, and sponsors and coordinates network. 7 conferences in order to recruit doctors. In addition, ExamWorks not only recruits currently certified 8 doctors, but also recruits doctors who still need certifications and training in order to conduct 9 medical evaluations. In California, doctors can only conduct workers' compensation examinations 10 if they have undergone certain training and a certification process. ExamWorks pays for those 11 trainings and the certification process. ExamWorks has also spent significant sums of money to 12 acquire competing companies' networks of doctors.

13 19. Once ExamWorks has an established relationship with a doctor, the expenses do not
14 stop. ExamWorks must pay a significant sum of money and invest a substantial amount of time to
15 retain those relationships and ensure that the doctors remain happy. IMEC captures this
16 information in a variety of ways including doctor's names, addresses, telephone numbers, email
17 addresses, volume of cases, revenue per doctor, negotiated fee per exam for that particular doctor,
18 among other information.

19 20. IMEC also includes a bounty of information related to SIBTF exams. An emerging 20 product line of ExamWorks' business is SIBTF exams. SIBTF is a complex disability benefits 21 program that ExamWorks specializes in and it represents a large area of growth and potential 22 growth for ExamWorks. ExamWorks offers a one-stop shop with SIBTF. ExamWorks has 23 streamlined how to handle the complexities of the law regarding this product line and has an 24 established panel of doctors so that customers can use its services easily. This business line is 25 growing exponentially year-over-year. This is a business that is specific to California and it is 26 extremely lucrative with continued potential for growth. ExamWorks is a leader in SIBTF exam 27 administration.

28

1

21. In addition to the information related to doctors, IMEC also houses all of

ExamWorks' financial information in the entire United States. It includes the units of services provided on a doctor-by-doctor basis. It can also be extrapolated in various helpful ways including on a clinic-by-clinic basis, regionally, by city and state, and other useful metrics. Similarly, IMEC houses data and the ability to run reports related to revenue, gross profit margin, expenses, billings, and insurance information. IMEC enables countless ways that this information can be extrapolated and analyzed. It is a veritable treasure trove of information.

All of the data in IMEC can be extrapolated in a myriad of insightful and helpful
ways. With this type of information a competitor could easily target doctors and know exactly how
to ever so slightly overbid ExamWorks' payments to a specific doctor to easily woo that doctor
away, bypassing the investment and sweat equity that ExamWorks invested in developing its trade
secret and confidential information.

12 23. ExamWorks also has detailed financial information housed in other databases and
13 that information is a trade secret and confidential as well. ExamWorks' employees in its Finance
14 department (with the requisite credentials) can run reports that show ExamWorks' monthly,
15 quarterly, or annual budgets and profit and loss statements, financial projections, comparisons to
16 prior years, and other detailed information on ExamWorks' revenue, expenses, and profit margins.

Another essential piece of ExamWorks' business, especially in California, is
targeted acquisitions. ExamWorks invests substantial time and money in identifying acquisition
targets and performing due diligence as to those targets. The negotiation process is typically
extensive, and the deals are negotiated pursuant to non-disclosure-agreements. ExamWorks'
process of identifying acquisition targets, vetting those targets, and the results of that due diligence
is ExamWorks' confidential information. The terms and details of those negotiations are
confidential as well, whether or not successful.

24

ExamWorks Diligently Protects its Trade Secrets and Confidential Information

25 25. Because ExamWorks has made substantial investments in its confidential and trade
26 secrets information, ExamWorks takes significant measures to protect it.

27 26. ExamWorks takes many steps to ensure the security of its confidential, proprietary,
28 and trade secret information and data. Those steps are outlined in ExamWorks' extensive security

1 policies. ExamWorks has at least 30 policies directed at protecting its confidential, proprietary, 2 and trade secret information. For example, ExamWorks' Acceptable Use Policy explains that 3 ExamWorks' information systems are owned by ExamWorks, and "are to be used for business 4 purposes only, to serve the interests of ExamWorks' customers, and in the course of other normal 5 business operations." The Acceptable Use Policy also requires that "employees shall protect 6 confidential and proprietary information entrusted to ExamWorks." This Acceptable Use Policy 7 also prohibits "the copy or transfer electronic files without prior ExamWorks permission." 8 Employees are required to abide by each of these security policies.

9 27. By way of brief summary, ExamWorks protects its data and networks through at 10 least the following policies and procedures: (a) ExamWorks' network is password protected with 11 multi-factor authentication; (b) ExamWorks limits the employees who can access databases and 12 data to only those employees who need to access those repositories and data for the purposes of 13 their employment; (c) ExamWorks limits the employees who can save from their work devices to 14 a USB drive; (d) when an employee leaves the company, ExamWorks cuts off all access to VDI 15 ("Virtual Desktop Infrastructure"), databases, and the network automatically; (e) access to 16 ExamWorks' networks and databases from an employee's home is only permitted through VDI; (f) 17 employees require key-card access to enter ExamWorks' buildings; (g) guest Wi-Fi networks are 18 password protected with limited access; (h) guests must sign in at the office; (i) data is encrypted 19 at rest and in transit; (j) IMECentric and InfoCentric databases can only be accessed thru VDI and 20 on scan stations deployed by IT and Information Security ("IS"); (k) Network Access Control 21 monitors and limits network access to the datacenter to approved devices; (1) strict content filters 22 in VDI requires special approval for exceptions; (m) employees must take security awareness 23 training annually; (n) access to ExamWorks' networks and databases from an employee's home is 24 only permitted through VDI; and (o) phishing tests are performed at least annually.

25 28. ExamWorks also protects its trade secrets, proprietary, and confidential information
26 through its Human Relations ("HR") policies. HR implements at least the following policies and
27 procedures: (a) ExamWorks' offers of employment are contingent on executing the appropriate
28 version of the confidentiality agreement at the time of a position change or policy update; (b)

1 ExamWorks ensures the collection of any company property or material at the end of an employee's 2 employment; (c) at the time of an employee's exit, ExamWorks provides verbal reminders that 3 ExamWorks' information should be returned; and (d) during an employee's exit, the IME 4 Resources - Employment Separation Document includes a reminder regarding the employee's 5 continued obligations to ExamWorks. In addition, ExamWorks regularly conducts exit interviews 6 with departing employees. ExamWorks sets forth its confidentiality policies in its Employee 7 Handbook, its Code of Business Conduct and Ethics, its Employee Separation Document, and its 8 employment agreements with each of its employees. The Former Employees each received these 9 policies, were aware of these polices, and agreed to abide by them.

10

EXAMWORKS TRUSTED THE FORMER EMPLOYEES

29. 11 ExamWorks hired Stuart Girard on or around August 2009 as its Vice President of 12 Sales and Marketing for California when ExamWorks acquired Benchmark Medical Consultants. 13 His role encompassed everything directly related to the marketplace, including customer 14 interactions, medical provider relationships, recruitment, and retention. As part of his job, he held 15 the playbook to one of ExamWorks' most valuable assets—the network of medical providers that 16 ExamWorks curated for more than a decade in California. Girard worked for ExamWorks for more 17 than a decade. Due to the fact that ExamWorks trusted Girard and the leadership role that he served 18 in the company, ExamWorks provided Girard with access to its trade secrets and confidential 19 information.

30. 20 On February 15, 2010, Girard signed and agreed to ExamWorks' Confidential 21 Information Protection Agreement, attached hereto as Exhibit A. In that agreement he agreed that 22 ExamWorks' confidential information included "all information belonging to, or otherwise relating 23 to the business of [ExamWorks] or its affiliates, which is not generally known, regardless of the 24 manner in which it was stored or conveyed...and which [ExamWorks] has taken reasonable 25 measures under the circumstances to protect from unauthorized use or disclose" and specifically 26 includes "trade secrets as well as other proprietary knowledge, information, know-how, and nonpublic intellectual property rights, including unpublished or pending patent applications and all 27 28 related patent rights, formulate, processes, discoveries, improvements, ideas, conceptions,

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1 compilations of data, and data, whether or not patentable or copyrightable and whether or not it has 2 been conceived, originated, discovered, or developed in whole or in part by Employee." The 3 agreement further specified examples, including information related to "business plans, operations, 4 products, strategies, finances, employees, customers, prospective customers, licensees, or licensors; 5 information received from third parties under confidential conditions, or other valuable financial, 6 commercial, business, technical or marketing information concerning [ExamWorks], or any of the 7 products or services made, developed, or sold by [ExamWorks]." Girard agreed that he would not "use, disclose or reveal to any person any 'Confidential Information" outside of his duties to the 8 9 company or express written consent of ExamWorks. He further agreed that we would return all 10 ExamWorks information upon the termination of his employment.

11 31. Throughout his employment, Girard re-committed to protecting ExamWorks' 12 confidential information and intellectual property. For example, he signed ExamWorks' Code of 13 Business Conduct and Ethics, the ExamWorks Employee Orientation Manual, and Employee 14 Handbook on February 4, 2014, all of which recognize that ExamWorks has confidential 15 information and that Girard agreed to protect it and return it upon his departure. He signed updated 16 versions of these policies in 2015, 2016, 2017, 2018, and 2019. In addition, Girard re-affirmed his 17 agreement to protect ExamWorks' confidential information when he signed ExamWorks' Mobile 18 Device Policy Agreement on May 15, 2015. This agreement is attached hereto as Exhibit B.

19 32. As set out more fully throughout the Complaint, Girard breached ExamWorks' trust 20 in a myriad of ways. While ExamWorks believes it has only discovered the tip of the iceberg, its 21 internal investigation reveals that Girard spent *significant* amounts of time, while at work, and on 22 ExamWorks' computers and networks, conducting internet searches and/or visiting websites 23 related to "escorts" and exploitive pornography. Girard's activities reveal a pattern of illegal, 24 problematic behavior and disturbing choices, in addition to a complete disregard for his 25 professional standing with ExamWorks and the medical evaluations industry. This activity was 26 also in breach of ExamWorks' policies and had the potential to severely harm ExamWorks' 27 reputation in the marketplace if Girard's actions were discovered as a senior executive and the 28 public face of ExamWorks throughout the California market.

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1 33. Girard's co-conspirator, Baldini, began his employment with MES Solutions in 2 November 2008 and worked for MES Solutions for six and a half years. ExamWorks and its 3 subsidiaries hired Baldini on or around March 2011 when ExamWorks acquired MES Solutions. He worked for ExamWorks for over nine years. At the time of his departure, he was the Regional 4 5 Vice President in California. In that role, he oversaw all of ExamWorks business in the region, and 6 had management responsibilities for California and Hawaii. He also oversaw the evaluations in 7 ExamWorks' Western Regions. Due to the fact that ExamWorks trusted Baldini and the leadership 8 role that he served in the company, ExamWorks provided Baldini with access to its trade secrets 9 and confidential information.

10 34. Baldini, on November 3, 2008, upon commencing employment with Medical 11 Evaluation Specialists, Inc. ("MES") (which ExamWorks would later acquire), signed MES' 12 Employment Agreement, attached hereto as Exhibit C. Among other things, Baldini agreed that he 13 would not, except as necessary in the course of his employment, "disclose, disseminate or 14 distribute, either directly or indirectly, any" confidential information, in any form, without express 15 written consent. In addition, he agreed that upon his termination of employment, he would return 16 any confidential information in his possession. He specifically agreed that confidential information 17 included, but was not limited to: "(i) the identity of any past, present or prospective clients, 18 customers, medical professionals, employees or contractors of the Company, (ii) past, present or 19 prospective sales or marketing methods, practices, policies, procedures or techniques utilized to 20 identify, acquire, service or retain clients, customers, medical professionals, employees or 21 contractors of the Company, (iii) past, present or prospective business methods, practices, policies, 22 procedures or techniques utilized in the operation of the Company's business, (iv) past, present or 23 prospective financial or statistical information regarding the Company, (v) computer software or 24 data in any way related to the sales, marketing, operations, finances or accounting of the Company's 25 business, (vi) trade secrets belonging to the Company, and (vii) any records, compilations, 26 documents or data, in any form or media, related to any of the foregoing."

27 35. Throughout his employment, Baldini re-committed to protecting ExamWorks'
28 confidential information and intellectual property. For example, he signed ExamWorks' Code of

Business Conduct and Ethics, the ExamWorks Employee Orientation Manual, and Employee Handbook on February 3, 2014, all of which recognize that ExamWorks has confidential information and that Baldini agreed to protect it and return it upon his departure. He signed updated versions of these policies in 2015, 2016, 2017, 2018, and 2019. In addition, Baldini re-affirmed his agreement to protect ExamWorks' confidential information when he signed ExamWorks' Mobile Device Policy Agreement on May 18, 2015, attached hereto as Exhibit D.

7 36. Tejada worked for ExamWorks twice. Her second stint with the company began on 8 June 1, 2016 and lasted almost four years. Tejada was the SIBTF Division Manager in Sacramento, 9 California. Girard and Baldini created this team by moving existing employees from other parts of 10 ExamWorks' operations to work exclusively on the SIBTF line of business. Tejada's duties 11 included scheduling cases, arranging travel for the physicians, claimants, and attorneys to exams 12 sites, meeting with clients and perspective clients, assigning new cases to physicians, and educating 13 physicians on reporting requirements and management of the internal operational team. Tejada had 14 more limited access to IMEC than Girard and Baldini, but did have access to all data associated 15 with California and SIBTF work.

16 37. Tejada left ExamWorks in 2014 and later rejoined the company in 2016. Tejada
17 was the SIBTF Division Manager in Sacramento, California. Her duties included administering
18 SIBTF cases. Tejada had more limited access to IMEC than Girard and Baldini.

38. On or around February 2013, ExamWorks hired Abygail Bird as its marketing
 coordinator. Over the course of seven years, ExamWorks promoted her to Regional Account
 Executive for California. Notably, in 2019, Bird's role was expanded to SIBTF Account Executive.
 In her various roles, she was responsible for marketing, doctor referrals, raising ExamWorks'
 profile, and, more generally, bringing in business for ExamWorks. Bird had more limited access
 to IMEC.

39. Like Baldini and Girard, Tejada, and Bird agreed to ExamWorks' confidentiality
policies and also agreed to return ExamWorks' information upon termination. The copies of their
employment and confidentiality agreements are attached hereto as Exhibit E (Tejada) and Exhibit
F (Bird).

1 The Former Employees' Suspect Departure from ExamWorks 2 40. Together, Girard, Baldini, and Tejada represented the top leadership in California 3 related to ExamWorks' growing SIBTF business. That they departed to form their own competing 4 business in this growth area is not a coincidence and raised suspicions, when, one-by-one, they 5 began to resign and leave ExamWorks. 6 41. Tejada resigned on February 24, 2020 and left on March 13, 2020. 7 42. Girard left ExamWorks on March 13, 2020. 8 43. On or around April 24, 2020 Baldini gave notice that he would be leaving 9 ExamWorks due to health reasons. Despite this purported reason for his departure, in the weeks 10 leading up to his resignation, Baldini went into the office regularly and told multiple ExamWorks 11 employees that he felt well. In conjunction with Tejada's and Girard's departures, Baldini's 12 departure began to raise red flags that something nefarious was going on; ExamWorks began to 13 investigate. 14 44. ExamWorks terminated Baldini on April 29, 2020. Following his termination, 15 Baldini completed ExamWorks' Offboarding Checklist and Certification form on April 29, 2020. 16 Among other things, Baldini certified that he had "returned all equipment, documents, software, 17 hardware, and any other company property (whether physical, intellectual, or other) in [his] 18 possession." As explained in greater detail below, Baldini's certification, attached hereto as Exhibit 19 G, was false. 20 45. ExamWorks terminated Bird on May 4, 2020. 21 THEFT OF EXAMWORKS' INTELLECTUAL PROPERTY AND MONEY 22 **Former Employees Plot a Competing Company** 23 46. ExamWorks' investigation uncovered that unbeknownst to ExamWorks, and at least 24 as early as Winter 2018, the Former Employees began to covertly plot a new competing business. 25 The Former Employees intended the new business to directly compete with ExamWorks and gain 26 a competitive advantage in the marketplace by using ExamWorks' proprietary and confidential 27 information. And, the Former Employees planned to target ExamWorks' growing and lucrative 28 SBITF business. The Former Employees termed their competing enterprise code name "Project

Palo Alto."

2 47. For example, on October 22, 2018, Baldini, from his ExamWorks email address, 3 sent Girard and a non-ExamWorks employee, James Tuthill, an "Initial Business Plan" and "FMLC 4 Budget Draft Active Template-24 Months" excel sheet. The excel sheet contained a detailed 5 month-by-month 24-month budget for Project Palo Alto, including tabs for Gross Profit and 6 Operating Expenses. Baldini would not have been able to create such a detailed projected budget 7 plan for the first 24 months of his new business but for his access to ExamWorks financials. In 8 fact, the format of the excel sheet *mirrors* ExamWorks' trade secret and confidential financial excel 9 sheets and strongly suggests that the Former Employees used ExamWorks' spreadsheet as a starting 10 point. The other document attached to the email, the purportedly "Confidential," "Conceptual 11 Initial Business Plan," identified the new venture as "Feinberg Med-Legal Consultants" and 12 identified Baldini as the ring-leader, with the presentation directed at Girard, and non-ExamWorks 13 employee James Tuthill and Dr. Steven Feinberg. It identified its primary focus as SIBTF 14 evaluative services and stated that its members were "uniquely positioned for immediate success 15 in this niche marketplace." The Former Employees, also had plans, "to expand into any and all 16 other IME related service offerings as able and as business interest allows." The Former Employees 17 also wanted to "minimize risk by tapping into existing experiences and resources." The employees 18 did just that—by "tapping" ExamWorks' extensive existing experience and valuable resources. 19 The Former Employees would spend the next year and a half gathering as much information as 20 possible to launch "Project Palo Alto," *i.e.*, ROE Corporation.

48. Mr. Tuthill, although not an ExamWorks employee, *is* an ExamWorks vendor, who
as detailed below, in conjunction with his wife, and upon information and belief, worked with the
Former Employees to embezzle money from ExamWorks.

49. Dr. Feinberg is a doctor in Palo Alto, the proprietor of Feinberg Medical Group and
Feinberg Medical Legal, and, upon information and belief, is also associated with IPM Medical
Group.

50. On January 8, 2019, Baldini sent an email from his ExamWorks email to his
personal email address and attached an excel sheet titled "Project Palo Alto Draft Active Template-

1 24 month 1-10-19 (005)(002).xlsx." The excel sheet again contained a 24- month budget for 2 Project Palo Alto, including tabs for profits, operating expenses, payroll (listing Baldini and 3 Tejada), and units. Tejada—whose job focused on SIBFT cases—is a valuable asset in this targeted 4 business plan. The very next day, Baldini sent another email to his personal email address, this 5 time including a Visio drawing titled "Visio-Drawing1" that contained a schematic labeled "Project 6 Palo Alto Executive Org Chart." Girard is listed as the President responsible for "Physician 7 Development" and Baldini is listed as the CEO. The image also shows Mr. Tuthill as the President 8 of Business Development and Dr. Feinberg as the Medical Director.

9 51. On February 20, 2019, Girard sent from his personal email to his work email a word
10 document proposal that appears to be addressed to Scott Thompson of Arrowhead Evaluation
11 Services and sent from Dr. Feinberg. In this document, the draft states that "Stuart, Todd and [Dr.
12 Feinberg] outlined what we feel is the best and most productive avenue to move forward with our
13 joint business venture." The document further explains: "We start by co-branding Feinberg
14 Medical Group with Arrowhead Evaluation Services (FAME for now) with the formal business
15 entity (S-Corp, LLC) TBD."

16 52. On April 8, 2019, Girard forwarded an email from his personal email address to his
17 ExamWorks email address, with the subject "for our meeting tomorrow." He attached a word
18 document entitled "Project Palo Alto Start." The document contained an agenda for a meeting on
19 January 11, 2019, entitled "Project Palo Alto Start-up Agenda." The agenda included detailed items
20 related to the company's legal structure, startup costs, marketing plans, consulting physicians
21 (including recruitment, contracts, and credentials), and infrastructure, amongst other things.

53. That same day, Girard forwarded another document from his personal email to his
work email with the subject line "Thoughts?" The document was titled, "Project Palo Alto
Construction Meeting 4-8-19." It contained an outline of topics, including: final proposed equity
players, money discussion, start-up business cascade, business entity discussions, acquisition target
discussions, Baldini and Girard Exit Plans, startup costs, transition outline and timeline, and next
steps. Included in that document, was a discussion of whether Baldini and Girard should use
"IPM," which likely refers to IPM Medical Group, to launch their company. IPM Medical Group

is an integrative pain management group with dozens of locations for treatment and a robust multi specialty medical legal business focused primarily on workers' compensation claims. It also
 "coincidentally" happens to be where Girard is currently employed.

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4 54. The "Project Palo Alto Construction Meeting 4-8-19" document also included a 5 discussion of acquisition targets, illustrating an example of how Baldini and Girard have already 6 used ExamWorks' confidential and proprietary information in the founding of their company. 7 Among other things, Project Palo Alto's acquisition targets were ExamWorks' confidential 8 acquisition targets that Baldini and Girard were intimately familiar with. Girard and Baldini, as the 9 heads of ExamWorks' California operations, were intimately involved with ExamWorks' 10 acquisition targets. Baldini and Girard made use of ExamWorks' diligence, time, effort, and 11 expense in order to identify potential acquisition targets for purposes of ROE Corporation.

12 55. The "Project Palo Alto Construction Meeting 4-8-19" document further detailed the 13 nefariousness of Baldini's and Girard's actions—as it outlined how to best leave the company 14 without raising suspicion, *i.e.*, one at a time or together and if they should go through with a "job 15 ad/head hunter concept," and if Baldini should get a new job at FML while Girard would obtain a 16 new job at "IMC", which likely is meant to refer to "IPM." Baldini and Girard knew what they 17 were plotting to do—and ultimately did—was wrong because they factored legal fees into startup 18 costs. This scheme is excerpted from the document below:

One at a time vs. together.

d. Job ad/head hunter concept.
 e. Todd to FML and Stuart to IMC?

6. Baldini and Girard Exit Plans

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56. The "Palo Alto Construction Meeting 4-8-19" document also included a "Final Proposed Equity Players" breakdown. It provided for the following equity distribution: 18%: Steve Feinberg- Medical Director, 18%: Bill George: CFO- Financial and Business Management; 18%:

b. If separate, who first, when, how and why?

c. If Second who second when, how and why?

Expected EW reaction in each scenario

28 Todd Baldini: CEO- Operations; 18%: Stuart Girard: President of Business Development; 18%:

James Tuthill: President of Sales; and 10%: Physician Equity Pool. Equity investment would come
 from: (i) Bill George for "capitol investment, operations/infrastructure cost spread, existing ML
 business roll-in"; (ii) James Tuthill- "Secondary Capitol Investment"; and (iii) Steve Feinberg for
 "Tertiary Capitol investment, operations/infrastructure cost spread, existing ML business roll-in."
 William "Bill" George is the Chief Executive Officer of NextPain, which is also part of the IPM
 Medical Group.

7 57. As at least two of the equity-backed founders of the Project Palo Alto venture are 8 associated with IPM, it is likely not a coincidence that Girard would cover-up his covert actions by 9 now "legitimately" working at IPM. Upon information and belief, "FML" refers to "Feinberg 10 Medical Group" or "Feinberg Medical Legal." Dr. Feinberg practices at Feinberg Medical Group; 11 the type of services that ExamWorks and Feinberg Medical Group, as well as Project Palo Alto was 12 projected to provide include "Medical Legal" services. It is similarly not a coincidence that Baldini 13 would plan to "legitimately" work at FMG, the other organization backing their covert Project Palo 14 Alto venture.

58. 15 Ultimately, Baldini and Girard set this plan in motion and strategically executed on 16 it by covertly mining information from ExamWorks for more than a year and a half. It culminated 17 in Girard and Tejada leaving ExamWorks on March 13, 2020. Girard went to work for IPM 18 Medical Group as planned and Tejada went to work for James and Trisha Tuthill's business, 19 Dunamis Alliance, LLC. Mr. Tuthill is the President of Dunamis Alliance. Also as planned, 20 Baldini followed suit, tendering his resignation on April 24, 2020. Upon information and belief, 21 Baldini now plans to pursue a job at FMG. Together, Baldini and Girard will use IPM and FMG 22 to form a competing enterprise, termed "Project Palo Alto," and herein identified as ROE 23 Corporation.

24

Former Employees Steal ExamWorks' Confidential and Trade Secret Information

59. The Former Employees siphoned off ExamWorks confidential information and
trade secrets since at least Winter 2018, in a coordinated and calculated effort to raid ExamWorks'
intellectual property in furtherance of their own competing business, ROE Corporation. DOES 110 worked in conjunction with the Former Employees to use and disclose ExamWorks trade secret

1 and confidential information in order to successfully launch ROE Corporation and chip-away at 2 ExamWorks' market share. The plan was executed in accordance with the business plan outlined 3 in the "Project Palo Alto Construction Meeting." The following summary outlines examples of the 4 types of information that the Defendants took from ExamWorks, which ExamWorks was able to 5 piece together through forensic analysis. As ExamWorks' investigation is in early stages, this is 6 likely just the tip of the iceberg, and the Defendants have likely misappropriated and made use of 7 *much* more information than what is outlined here. The following are just a few examples of the 8 types of information the Defendants misappropriated:

9 60. On January 8, 2019—the very same day Baldini was sending himself the outline 10 for his new competing business venture, Baldini was also sending himself an extensive spreadsheet 11 of financial information from InfoCentric containing comprehensive financials for 2018 with a full 12 list of physicians, attorneys, clients, cases, and revenue from each company related to SIBTF. It 13 further included information for a law firm that Baldini would later target to steal away from 14 ExamWorks. The information contained in that spreadsheet was, and is, highly confidential and 15 trade secret. This information is valuable because it is a running target list of poachable and 16 profitable business, and the exact area of business that the Defendants planned to concentrate in. 17 The spreadsheet contains detailed client (i.e., attorney, third party provider, and/or insurance 18 provider) contact information including phone and email addresses. This contact information is 19 highly confidential and took ExamWorks years to build and countless dollars to curate. These are 20 specific contacts at broader organizations who have referred previous cases before. This is not 21 contact information that one can find via general searching on the Internet, and it would be difficult 22 and time consuming to independently derive and compile. Baldini had no legitimate reasons to 23 include this type of detailed contact information in an excel sheet for the purposes of his 24 responsibilities at ExamWorks.

61. On March 3, 2019, Girard sent his personal email address an email attaching a
proposal, fee schedule, and professional fee agreement for one of ExamWorks' physicians.
Together these documents represent the "recipe" book of how ExamWorks engages doctors into its
network. In particular, the fee schedule for a particular doctor is highly confidential and trade secret

information. Each doctor's fees are negotiated separately and customized to that doctor. Knowing the exact fees that a doctor is paid for a range of services and how fees are split between 2 3 ExamWorks and specific doctors allows a competitor to undercut ExamWorks and easily recruit 4 away doctors, which are ExamWorks' most valuable asset in California.

5 62. On April 5, 2019, Girard sent his personal email address an email attaching "EW 6 Income Statements," which included revenue, gross margin, EBITDA, and cost breakdown 7 information for April 2019. This excel sheet illustrates the financials of everything that 8 ExamWorks does in California. It connects all the pieces in the market together, demonstrates the 9 relationships that ExamWorks has, and would allow a new business to create projections in building 10 its own financial landscape. This information would be very helpful to a competitor attempting to 11 jump-start a new business in order to see what product lines work, and what type margins are necessary in order to run a business. It is the type of detailed financial information that a potential 12 13 investor would want to see and hear about in order to invest in a new company. This is also the 14 type of information a new company would need in order to successfully partner with an already 15 established company like IMP Medical Group, or Feinberg Medical Group. It would help the new 16 company understand how to best position those third-party companies to succeed in the 17 marketplace, as ExamWorks is the market leader.

18 63. On June 2, 2019, Baldini sent himself a June Forecast attachment, containing 19 financial projections for ExamWorks in California during 2019. This was broken down by sources 20 of revenue, including personal injury, disability, and workers compensation. In June, Baldini also 21 sent himself documents containing information meant for ExamWorks physicians about subject 22 injury fund reports and lists of medical legal companies that ExamWorks likely affiliates with. In 23 addition, he sent himself an "EW Financials" spreadsheet which included June 2019 revenue, 24 margin, EBITDA and cost breakdown data. This financial information is a trade secret, highly 25 confidential, and valuable to a competitor for the reasons already discussed.

26 64. Baldini On August 1, 2019, sent his personal email address a 27 "Budget Worksheet – CA 2019" containing financial projections for ExamWorks in California for 28 2019, broken down by source of revenue. He also sent himself a document entitled "Detailed

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thoughts regarding the MLFS proposal" and a "Subsequent Injuries Benefit Trust Fund" case handbook. These are highly confidential ExamWorks' tools for monthly budgeting. They include analysis of trends and projections based on actual numbers taken from the business per month. These types of financial tools would be very valuable for a competing company, particularly a new company, that was looking for capital to start a new business. These spreadsheets provide the ability to project their expected demand for services.

7 65. On October 17, 2019, Girard sent his personal email address two documents, Page 8 Count Reports Reveals Sups and QMEs v2.xlsx. These documents relate to expected changes in 9 California's rules related to QMEs for workers' compensation. California has undergone an 10 extensive process of evaluating changes to the way it will pay for QMEs, and ExamWorks was a 11 trusted advisor in that process. The new rules are expected to pass in the second or third quarter of 12 this year, although it may be delayed due to Covid-19. Because ExamWorks knew that there would 13 be rule changes, and as part of ExamWorks' advocacy in this area, it built confidential and 14 proprietary models to analyze the effects on ExamWorks' business and project the best way 15 forward. These documents reflect that and took significant time and expense to create. They are 16 an accounting of the average fees per case and the associated billings and they helped ExamWorks 17 project potential scenarios under the new rules and what they would mean for ExamWorks' 18 business. A new company with ExamWorks' projection tool in this area could easily navigate the 19 new rules and the expected effect on their new business.

20 66. On October 29, 2019, Girard sent his personal email address additional documents 21 related to SIBTF, documents titled SIBTF Cases – 01-2019 to 10-2019.xlsx and SIBTF CA Referral 22 Tracker by Office v2 01-2019 to 10-2019.xlsx. These are extracts from the IMEC databases. 23 SIBTF Cases -01-2019 to 10-2019 xlsx includes specific details on the individual cases and the 24 associated billing amounts for each case. It also includes doctor totals, average fees per specialty, 25 market opportunity, and other pertinent information. SIBTF CA Referral Tracker by Office v2 01-26 2019 to 10-2019.xlsx breaks down the SIBTF referrals by month for more than 1,200 cases. This 27 allows a potential competitor to easily see where and when new referrals (*i.e.*, new business) are 28 coming from. These documents would be an invaluable playbook in this lucrative expanding

SIBTF business area.

2 On December 2, 2019, Bird sent Girard's personal email address a list of doctors 67. 3 and clients in two expansive spreadsheets, Clients.xlsx and Doctors.xlsx. Clients.xlsx contains 4 124,756 unique client entries with detailed contact information for ExamWorks' entire client base. 5 Doctors.xlsx contains detailed contact information for more than <u>10,000</u> doctors across 6 ExamWorks' entire active doctor network. This information is extremely valuable and represents 7 more than a decade of investment in money and time in compiling and building out this network. 8 The contact information for ExamWorks' clients and ExamWorks' doctors across ExamWorks' 9 entire network is not available on the Internet via Google searches. For ExamWorks' law firms 10 and insurance carriers, it is the specific contact person with whom ExamWorks often spent years 11 developing a relationship; that company representative is not usually identified on the Internet. 12 Similarly, ExamWorks' doctor database has contact information that would take years to compile 13 considering these are individual doctors who it has credentialed, and often trained through the 14 process. ExamWorks' competitors also do not release their doctor panel or customers list with their 15 contact information publicly. There is **<u>never</u>** a reason for *any* employee to compile this information 16 and send it to themselves. This information, for the entire United States market, goes well beyond 17 Baldini's and Girard's roles—which were limited to California. It also goes well beyond Bird's 18 role—as she had a more limited and minor role within California than either Baldini or Girard. 19 Bird had no reason or authority to access and send this information in her role. For a new competing 20 business, like ROE Corporation, these voluminous spreadsheets give them instant lead generation 21 on who to contact and recruit to start generating new business.

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22 68. On January 8, 2020, Girard sent his personal email address an 80+ page highly detailed Sales Operation PowerPoint presentation that Baldini had forwarded to him that morning. The information contained in this PowerPoint is highly confidential and trade secret. Among other things, it contains top performing doctors with high utilization, top referrals, and top clients. It also 26 includes details on SIBTF. This information is invaluable to a new competing company.

27 69. On January 9, 2020, Girard sent himself a PowerPoint for a California Sales and 28 Operation meeting, including information on finances, referrals, organizational structure, top

clients and doctors, and recruitment, a "First Case Example CA" mass spreadsheet of ExamWorks'
cases by marketer, clients and contact info, parent companies, and case status. In essence, this
excel sheet contained his whole region's strategic plan, including top clients, doctors, expansion
plans, year-over-year, and on a sales rep-by-sales rep breakdown. It contains invaluable
information related to ExamWorks' referrals. Among other things, this information helps in
identifying new clients, targeting new business, and identifying new clients of ExamWorks who
may be easily poached—since they have yet to establish deep ties with ExamWorks.

70. On January 16, 2020, Tejada sent her personal email address a document, Brown
& Todoroff.xlsx. This excel sheet represents pending cases, including status of cases, for this
particular law firm. Tejada appears to have highlighted four cases in early stages where no
appointment has yet been confirmed. These cases could be easily poached by a competing business.
This information is confidential and a trade secret and defendants misappropriated this information.
Upon information and belief, the purpose of that misappropriation is to make use of it in poaching
cases associated with this law firm.

- 15 71. On February 25, 2020, just a few short weeks before Girard's last day of work,
 16 Girard plugged a Verbatim STORE N GO USB device with serial number 9000848CB1153E07
 17 into his work computer for two and half hours. On information and belief, Girard copied
 18 ExamWorks confidential and trade secret information to that USB drive during that time period.
- 19 72. On March 12, 2020, Baldini requested access from ExamWorks' IT helpdesk to
 20 ExamWorks' "National Sales X:Drive," which contains confidential and trade secret information
 21 related to ExamWorks' entire United States sales history. Due to Baldini's senior executive status
 22 in the company, Baldini had the authority to request this type of access. It is extremely suspect that
 23 Baldini would seek such access in the month prior to his departure.
- 24 73. On March 13, 2020, Girard's last day of work at ExamWorks, Girard sent Baldini
 25 two Excel spreadsheets, one named "Doctors List 073018" and another named "EW WC E-mails
 26 2.13.202." The first excel sheet contains the names, addresses, email addresses, and specialties of
 27 over 400 doctors, and the second excel sheet contains the names, specialties, and email address of
 26 268 doctors. Although this email is between their ExamWorks email addresses, upon information

and belief, and based on all the other circumstances surrounding their departure, Girard and/or Baldini misappropriated these documents for their own use in ROE Corporation.

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74. On March 22, 2020, Baldini sent his email address a chart from InfoCentric, titled 4 "SIBTF cases 1-2019 to 03-2020" that included company, doctor, contact information, and 5 appointment date information in it. This document contains information on more than 53,000 cases 6 on a case-by-case basis and includes detailed contact information for both the doctor and the 7 customer over the last year and a half. This is not just information you can find easily on the 8 Internet. It has taken ExamWorks a significant amount of time to develop these relationships. 9 There is absolutely no reason for this level of detail and amount of information to be exported from 10 the system and sent to a personal email address.

11 75. On April 24, 2020, the same day that Baldini gave notice that he was resigning from 12 ExamWorks, Baldini exported three excel sheets from InfoCentric containing a vast amount of 13 information: (1) all case information (including the client, doctor, appointment, case type, company 14 information, and doctor information) from California, Oregon, and Washington from January 1, 15 2020 through April 2020; (2) all case information from California, Oregon, and Washington from 16 2019; and (3) all case information from California, Oregon, and Washington from 2018. Baldini 17 had no reason to run these types of expansive searches, covering every case, in his entire region, 18 for more than two and a half years, on the very day that he gave notice of his resignation. The only 19 reason Baldini could have for running these searches is if he planned to utilize the information in 20 his new competing enterprise. And, on information and belief, he did take this information. Baldini 21 ran similarly expansive searches in the months leading up to his departure, with some of the 22 searches dating back to 2015 and others creating forecasts of future projections.

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76. In sum, the Former Employees, took everything they could possibly need to start a 24 new successful competing business, *i.e.*, ROE Corporation. On information and belief, the Former 25 Employees conspired with DOES 1-10, its co-conspirators in Project Palo Alto, to take this 26 information and use and disclose if for the benefit of ROE Corporation.

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Defendants Are Causing Irreparable Harm to ExamWorks

The information that the Former Employees misappropriated is likely to cause 2 77. 3 immediate harm to ExamWorks in at least the following ways (if it has not already happened): (1) 4 the Defendants may already be targeting doctors with ExamWorks' extensive confidential doctors contact list and confidential pricing information in order to undercut ExamWorks and entice them 5 6 away; (2) the Defendants may already be using ExamWorks' confidential client and referral 7 information to target attorneys, insurance providers, law firms, and other third party clients and 8 customers; (3) the Defendants are likely using ExamWorks' detailed and highly confidential 9 financial information and projections to secure investors and start their competing company; and 10 (4) the Defendants are likely using ExamWorks' past acquisition's due diligence to target 11 businesses that they would like to acquire.

12 78. ExamWorks has at least some evidence that the former employees may have already 13 started to cause ExamWorks irreparable harm by damaging its goodwill and harming customer 14 relationships in the SIBTF space. Three of the key firms that equate to approximately 53% of the 15 SIBTF referral volume have not referred since mid to late March 2020. An average of the trailing 16 twelve months (TTM) would suggest that the referral volume should equate to approximately 59 17 new case referrals per month. The loss of revenue from these three referral sources alone would 18 equate to millions of dollars a year. There are other smaller referral sources, which have not 19 referred as well, but each make up a smaller percentage of the sum total. The SIBTF referral 20 volume for the month of April in the aggregate is reflective of an 80% decline compared to the 21 TTM. The evaporation of incoming referrals coincides with the former employees' abrupt 22 departures in the SIBTF departments.

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79. Although the potential harm to ExamWorks is severe, it will also be difficult, if not impossible, to quantify. ExamWorks' relationships with its doctors, clients, and customers took 24 25 years of goodwill to build up and countless dollars. The loss of any of these trade secrets and 26 confidential information would undermine the ability of ExamWorks to continue those 27 relationships and maintain its position as a leader in the marketplace. Any such damage cannot be 28 remedied by monetary damages, will cause irreparable harm to ExamWorks, and ExamWorks

requires immediate relief.

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Former Employees Diverted Significant Amounts of Money to Co-Conspirators

80. Not only did the Former Employees steal ExamWorks' confidential and trade
secrets information, but the Former Employees, on information and belief, and in coordination with
other individuals who were involved in the planning of Project Palo Alto, diverted a significant
amount of money from ExamWorks to companies associated with the founding of Project Palo Alto
and ROE Corporation.

- 8 81. For example, as detailed above, Mr. Tuthill was involved in the planning of Project
 9 Palo Alto. Among other things, on January 17, 2019, Baldini emailed Mr. Tuthill and wrote "we
 10 need to discuss Project Alto as well." Mr. Tuthill is also identified as the "President" of "Business
 11 Development" in the Visio drawing of Project Palo Alto's corporate structure.
- Mr. Tuthill owns MedLegal Records, which is an ExamWorks' vendor dating back
 to 2015. On September 12, 2019, during the time in which Baldini, Tejada and Tuthill were plotting
 Project Palo Alto, Baldini emailed Tejada to specifically request that she push to use MedLegal
 wherever she could. Tejada confirmed that she was doing just that. It is *extremely* suspect that the
 individuals involved in covertly plotting a competing business, were advocating to push as much
 business as possible to a co-conspirator.
- 18 83. Further, Mr. Tuthill's wife, Trisha Tuthill, invoiced ExamWorks for more than 19 \$80,000 for "marketing" and "SIBTF counseling" services beginning on January 25, 2019, the 20 exact same time that Mr. Tuthil, Baldini, Girard, and Tejada were beginning to discuss their new 21 venture in earnest and seeking investment funds. Each of the invoices were at or below the cost of 22 \$5,000 dollars; Baldini's authorization for vendor expenses was capped at \$5,000. Despite a 23 diligent investigation, ExamWorks has not been able to uncover what, if any, services, Mrs. Tuthill 24 has actually provided to ExamWorks. Upon information and belief, Girard and Baldini approved 25 Trisha Tuthill as a "vendor" and paid these funds to her without Ms. Tuthill rendering any services 26 to ExamWorks.
- 84. In addition, the Tuthills now have a third enterprise embroiled in this plot against
 ExamWorks. The Tuthills incorporated a new organization, Dunamis Alliance LLC, on January 8,

2020. It is likely not a coincidence that Tejada now works as an account manager at Dunamis
 Alliance. There are just too many coincidences for this not to be a coordinated conspiracy against
 ExamWorks.

85. In addition, the Former Employees, upon information and belief, also paid nearly
\$100,000 to Scott Monticello for marketing and consulting work related to SIBTF. Again, the
invoices were each for \$5,000 or less. And, again, despite a diligent investigation, ExamWorks has
not been able to uncover what, if any, services, Mr. Monticello has actually provided to
ExamWorks. Upon information and belief, Girard and Baldini approved Mr. Monticello as a
"vendor" and paid these funds to him without Mr. Monticello rendering any service to ExamWorks.

1086.Girard and Bird have also sent ExamWorks related documents to Mr. Monticello11including documents about a third-party target that ExamWorks previously sought to acquire.

12 87. Upon information and belief, these are not the only means through which the Former
13 Employees siphoned money away from ExamWorks. ExamWorks expects that these issues go
14 much deeper, and specifically reserves the right to amend this complaint to assert allegations related
15 to civil embezzlement once it completes its broader investigation into these issues.

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COUNT ONE <u>Misappropriation of Trade Secrets under the DTSA, 18 U.S.C. § 1836 *et seq.* (Against all Defendants)</u>

18 88. ExamWorks re-alleges the allegations of paragraphs 1-31, 33-45, 47, 50, 54, and 5919 79 above as if fully set forth herein.

20 89. ExamWorks owns and possesses certain confidential, proprietary and trade secret 21 information, including, but not limited to: (1) an extensive curated list of direct contact information 22 for doctors who are certified to provide qualified medical evaluations for a variety of purposes, 23 including workers' compensation claims, and related information; (2) detailed financials on how to 24 successfully run ExamWorks' complicated service offerings in a profitable manner; (3) customized 25 pricing on a per-doctor basis; and (4) an expansive database of information that contains not only 26 the information related to doctors, finances, and pricing, but also detailed factual information on 27 every case that ExamWorks has handled throughout the entire United States, including referral 28 tracking and case status information customer contracts and pricing data, product protocols, and

strategic plans. These trade secrets are described in more detail in paragraphs 12-24, 60-76.

2 90. This confidential, proprietary, and trade secret information relates to services 3 ExamWorks provides across the United States.

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91. ExamWorks has taken reasonable measures to keep such information secret and confidential by, among other things, limiting access to its trade secret information, guarding electronic access points to the information, and implementing employment policies requiring employees to abide by their confidentiality obligations to ExamWorks.

8 92. This confidential, proprietary, and trade secret information derives independent 9 economic value, both actual and potential, from not being generally known to other persons or 10 businesses who could obtain economic value from its disclosure or use.

93. 11 Defendants misappropriated ExamWorks trade secret information in the improper 12 and unlawful manner as alleged herein. For more than a year and a half, the Former Employees 13 and DOES 1-10 conspired to misappropriate ExamWorks' trade secret and confidential information 14 in order to launch a directly competing business, ROE Corporation. Defendants then set that plan 15 in motion, and over the last 18 months strategically siphoned away ExamWorks' trade secret and 16 confidential information. Defendants took everything that they could possibly need to make ROE 17 Corporation a success, including detailed financials, expansive nationwide doctor lists, detailed 18 nationwide case information, referral information, SIBTF information, and acquisition information, 19 among other things. Defendants are currently using and disclosing this valuable information to 20 steal away ExamWorks' doctors and cases and make ROE Corporation a successful competing 21 business. On information and belief, ROE Corporation, in turn, misappropriated the trade secret 22 information by acquiring it with knowledge or reason to know that it had been obtained by the 23 Former Employees and DOES 1-10 through improper means, and using and disclosing it for 24 purposes of directly competing against ExamWorks. Indeed, ROE Corporation owes its entire 25 existence to ExamWorks' trade secret information and is only able to compete in the marketplace, 26 with little to no lead time, because of the theft and use of that information by its principals, the 27 Former Employees and DOES 1-10. Defendants' misappropriation of ExamWorks' trade secret information is ongoing.

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1	94. As a direct and proximate result of Defendants' conduct as alleged herein,
2	ExamWorks has suffered damages in an amount to be proven at trial but which exceeds hundreds
3	of thousands of dollars.
4	95. Defendants' misappropriation of ExamWorks' trade secret information was willful
5	and malicious, further entitling ExamWorks to recover exemplary damages and its attorneys' fees
6	and costs.
7	96. If Defendants' conduct is not remedied, and if Defendants are not enjoined,
8	Defendants will continue to misappropriate, disclose, and use for their own benefit and to
9	ExamWorks' detriment ExamWorks' trade secret information.
10	97. Because ExamWorks' remedy at law is inadequate, ExamWorks seeks, in addition
11	to damages, a temporary restraining order, and preliminary and permanent injunctive relief to
12	recover and protect its confidential, proprietary, and trade secret information and other legitimate
13	business interests. Injunctive relief is necessary to eliminate the commercial advantage that
14	otherwise would be derived from Defendants' continued misappropriation of ExamWorks' trade
15	secret information.
16	COUNT TWO
17	Misappropriation of Trade Secrets under the CUTSA, California Civil Code § 3426.1 <i>et seq.</i> (Against all Defendants)
18	98. ExamWorks re-alleges the allegations of paragraphs 1-31, 33-45, 47, 50, 54, and 59-
19	79 above as if fully set forth herein.
20	
20	99. Defendants are "Persons" under Cal. Civ. Code § 3426.1(c).
20 21	
	99. Defendants are "Persons" under Cal. Civ. Code § 3426.1(c).
21	 99. Defendants are "Persons" under Cal. Civ. Code § 3426.1(c). 100. ExamWorks owns and possesses certain confidential, proprietary and trade secret
21 22	 99. Defendants are "Persons" under Cal. Civ. Code § 3426.1(c). 100. ExamWorks owns and possesses certain confidential, proprietary and trade secret information, including, but not limited to, doctor lists, detailed financials, custom doctor pricing,
21 22 23	 99. Defendants are "Persons" under Cal. Civ. Code § 3426.1(c). 100. ExamWorks owns and possesses certain confidential, proprietary and trade secret information, including, but not limited to, doctor lists, detailed financials, custom doctor pricing, and detailed case information, as described in paragraphs 12-24, 60-76, and 89.
21 22 23 24	 99. Defendants are "Persons" under Cal. Civ. Code § 3426.1(c). 100. ExamWorks owns and possesses certain confidential, proprietary and trade secret information, including, but not limited to, doctor lists, detailed financials, custom doctor pricing, and detailed case information, as described in paragraphs 12-24, 60-76, and 89. 101. ExamWorks has taken reasonable measures to keep such information secret and
 21 22 23 24 25 	 99. Defendants are "Persons" under Cal. Civ. Code § 3426.1(c). 100. ExamWorks owns and possesses certain confidential, proprietary and trade secret information, including, but not limited to, doctor lists, detailed financials, custom doctor pricing, and detailed case information, as described in paragraphs 12-24, 60-76, and 89. 101. ExamWorks has taken reasonable measures to keep such information secret and confidential by, among other things, limiting access to its trade secret information and
 21 22 23 24 25 26 	 99. Defendants are "Persons" under Cal. Civ. Code § 3426.1(c). 100. ExamWorks owns and possesses certain confidential, proprietary and trade secret information, including, but not limited to, doctor lists, detailed financials, custom doctor pricing, and detailed case information, as described in paragraphs 12-24, 60-76, and 89. 101. ExamWorks has taken reasonable measures to keep such information secret and confidential by, among other things, limiting access to its trade secret information and implementing employment policies requiring employees to abide by their confidentiality

economic value, both actual and potential, from not being generally known to other persons or businesses who could obtain economic value from its disclosure or use.

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3 103. Defendants misappropriated ExamWorks trade secret information in the improper 4 and unlawful manner as alleged herein. For more than a year and a half, the Former Employees 5 and DOES 1-10 conspired to misappropriate ExamWorks' trade secret and confidential information 6 in order to launch a directly competing business, ROE Corporation. Defendants then set that plan 7 in motion, and over the last 18 months strategically siphoned away ExamWorks' trade secret and 8 confidential information. Defendants took everything that they could possibly need to make ROE 9 Corporation a success, including detailed financials, expansive nationwide doctor lists, detailed 10 nationwide case information, referral information, SIBTF information, and acquisition information, 11 among other things. Defendants are currently using and disclosing this valuable information to 12 steal away ExamWorks' doctors and cases and make ROE Corporation a successful competing 13 business. On information and belief, ROE Corporation, in turn, misappropriated the trade secret 14 information by acquiring it with knowledge or reason to know that it had been obtained by the 15 Former Employees and DOES 1-10 through improper means, and using and disclosing it for 16 purposes of directly competing against ExamWorks. Indeed, ROE Corporation owes its entire 17 existence to ExamWorks' trade secret information and is only able to compete in the marketplace, 18 with little to no lead time, because of the theft and use of that information by its principals, the 19 Former Employees and DOES 1-10. Defendants' misappropriation of ExamWorks' trade secret 20 information is ongoing.

104. As a direct and proximate result of Defendants' conduct as alleged herein,
ExamWorks has suffered damages in an amount to be proven at trial but which exceeds hundreds
of thousands of dollars.

24 105. Defendants' misappropriation of ExamWorks' trade secret information was willful
25 and malicious, further entitling ExamWorks to recover exemplary damages and its attorneys' fees
26 and costs.

27 106. If Defendants' conduct is not remedied, and if Defendants are not enjoined,
28 Defendants will continue to misappropriate, disclose, and use for their own benefit and to

1	ExamWorks' detriment ExamWorks' trade secret information.
2	107. Because ExamWorks' remedy at law is inadequate, ExamWorks seeks, in addition
3	to damages, a temporary restraining order, preliminary and permanent injunctive relief to recover
4	and protect its confidential, proprietary, and trade secret information and other legitimate business
5	interests. Injunctive relief is necessary to eliminate the commercial advantage that otherwise would
6	be derived from Defendants' misappropriation of ExamWorks' trade secret information.
7 8	COUNT THREE Breach of the Employee Confidentiality Agreement (Against Baldini)
9	108. ExamWorks re-alleges the allegations of paragraphs 1 through 87 above as if fully
10	set forth herein.
11	109. Through Baldini's Employment Agreements, attached hereto as Exhibits B and C,
12	Baldini entered into a binding, valid contractual agreement with ExamWorks that specified all
13	essential and material terms of the parties' agreement.
14	110. Pursuant to the material and essential terms of the agreement, Baldini assumed a
15	duty not to disclose or use any of ExamWorks' confidential information—including trade secrets—
16	except as necessary to perform his job duties for ExamWorks. Baldini's Employment Agreement
17	further required that he "immediately upon termination of employment, return" all ExamWorks'
18	confidential information. See Exhibit B, at Section 3. And, Baldini even signed an Off-Boarding
19	Certification stating that he returned all such documents. See Exhibit B.
20	111. Pursuant to Baldini's Employment Agreement, ExamWorks was required to employ
21	Baldini.
22	112. ExamWorks has fully performed its duties and obligations under the Employment
23	Agreement in that it employed Baldini.
24	113. In acquiring ExamWorks' confidential and proprietary information, such as the
25	doctor lists, detailed financials, custom doctor pricing, and detailed case information, as described
26	in paragraphs 12-24 and 60-76, and exfiltrating it from ExamWorks to his own personal accounts
27	for use in his own competing enterprise, Baldini willfully breached his contractual duty not to
28	disclose ExamWorks' confidential information and trade secrets in violation of his Employment
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1	Agreement. Baldini has also willfully breached the agreement by intentionally failing to return to
2	ExamWorks the documents and information he took from ExamWorks following his termination,
3	and instead, falsely certifying that he had.
4	114. As a direct and proximate result of this breach, Baldini caused damage to
5	ExamWorks in an amount to be determined by the court, together with interest, costs, and attorneys'
6	fees.
7	COUNT FOUR
8	<u>Breach of the Employee Confidentiality Agreement</u> (Against Girard)
9	115. ExamWorks re-alleges the allegations of paragraphs 1 through 87 above as if fully
10	set forth herein.
11	116. Through Girard's Confidential Information Protection Agreement ("CIPA"),
12	attached hereto as Exhibit A, Girard entered into a binding, valid contractual agreement with
13	ExamWorks that specified all essential and material terms of the parties' agreement.
14	117. Pursuant to the material and essential terms of the agreement, Girard assumed a duty
15	not to disclose or use any of ExamWorks' confidential information-including trade secrets-
16	except as necessary to perform his job duties for ExamWorks. The CIPA further required that
17	Girard, prior to his last day of employment, perform a diligent search, and return all of ExamWorks'
18	documents and information.
19	118. Pursuant to the CIPA, ExamWorks was required to employ Girard.
20	119. ExamWorks has fully performed its duties and obligations under the CIPA in that it
21	employed Girard.
22	120. In acquiring ExamWorks' confidential and proprietary information, such as the
23	doctor lists, detailed financials, custom doctor pricing, and detailed case information, as described
24	in paragraphs 12-24 and 60-76, and exfiltrating it from ExamWorks to his own personal accounts
25	for use in his own competing enterprise, Girard willfully breached his contractual duty not to
26	disclose ExamWorks' confidential information and trade secrets in violation of the CIPA. Girard
27	also willfully breached the CIPA by intentionally failing to return ExamWorks' documents and
28	information upon his termination.

1	121. As a direct and proximate result of this breach, Girard has caused damage to
2	ExamWorks in an amount to be determined by the court, together with interest, costs, and attorneys'
3	fees.
4	COUNT FIVE
5	Breach of the Employee Confidentiality Agreement (Against Tejada)
6	122. ExamWorks re-alleges the allegations of paragraphs 1 through 87 above as if fully
7	set forth herein.
8	123. Through Tejada's Confidential Information Protection Agreement ("CIPA"),
9	attached hereto as Exhibit E, Tejada entered into a binding, valid contractual agreement with
10	ExamWorks that specified all essential and material terms of the parties' agreement.
11	124. Pursuant to the material and essential terms of the agreement, Tejada assumed a duty
12	not to disclose or use any of ExamWorks' confidential information-including trade secrets-
13	except as necessary to perform her job duties for ExamWorks. The CIPA further required that
14	Tejada, prior to her last day of employment, perform a diligent search, and return all of
15	ExamWorks' documents and information.
16	125. Pursuant to the CIPA, ExamWorks was required to employ Tejada.
17	126. ExamWorks has fully performed its duties and obligations under the CIPA in that it
18	employed Tejada.
19	127. In acquiring ExamWorks' confidential and proprietary information, such as the
20	doctor lists, detailed financials, custom doctor pricing, and detailed case information, as described
21	in paragraphs 12-24 and 60-76, and exfiltrating it from ExamWorks to her own personal accounts
22	for use in her own competing enterprise, Tejada willfully breached her contractual duty not to
23	disclose ExamWorks' confidential information and trade secrets in violation of the CIPA. Tejada
24	also willfully breached the CIPA by intentionally failing to return ExamWorks' documents and
25	information upon her termination.
26	128. As a direct and proximate result of this breach, Tejada has caused damage to
27	ExamWorks in an amount to be determined by the court, together with interest, costs, and
28	attorneys' fees.

1	COUNT SIX Breach of the Employee Confidentiality Agreement
2	(Against Bird)
3	129. ExamWorks re-alleges the allegations of paragraphs 1 through 87 above as if fully
4	set forth herein.
5	130. Through Bird's Confidential Information Protection Agreement ("CIPA"), attached
6	hereto as Exhibit F, Bird entered into a binding, valid contractual agreement with ExamWorks that
7	specified all essential and material terms of the parties' agreement.
8	131. Pursuant to the material and essential terms of the agreement, Bird assumed a duty
9	not to disclose or use any of ExamWorks' confidential information-including trade secrets-
10	except as necessary to perform her job duties for ExamWorks. The CIPA further required that
11	Bird, prior to her last day of employment, perform a diligent search, and return all of ExamWorks'
12	documents and information.
13	132. Pursuant to the CIPA, ExamWorks was required to employ Bird.
14	133. ExamWorks has fully performed its duties and obligations under the CIPA in that it
15	employed Bird.
16	134. In acquiring ExamWorks' confidential and proprietary information, such as the
17	doctor lists, detailed financials, custom doctor pricing, and detailed case information, as described
18	in paragraphs 12-24 and 60-76, and exfiltrating it from ExamWorks to her own personal accounts
19	for use in her own competing enterprise, Bird willfully breached her contractual duty not to disclose
20	ExamWorks' confidential information and trade secrets in violation of the CIPA. Bird also
21	willfully breached the CIPA by intentionally failing to return ExamWorks' documents and
22	information upon her termination.
23	135. As a direct and proximate result of this breach, Bird has caused damage to
24	ExamWorks in an amount to be determined by the court, together with interest, costs, and attorneys'
25	fees.
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COUNT SEVEN Breach of Fiduciary Duty and Duty of Loyalty (Against Baldini and Girard)

ExamWorks re-alleges the allegations of paragraphs 1-11, 32, 46-58, and 80-87, 136. above as if fully set forth herein.

As key employees and managing employees of ExamWorks, in the top two 137. 5 leadership positions in ExamWorks' California operation, Baldini and Girard owed ExamWorks 6 their undivided loyalty and were obligated to act with the utmost good faith, and in the best interest 7 of ExamWorks. ExamWorks, in turn, was entitled to place its trust and confidence in Baldini and 8 9 Girard, and to expect them to act with the utmost good faith toward ExamWorks in carrying out the business of ExamWorks. ExamWorks relied on these individuals' loyalty and integrity and 10 their faithful performance of their duties and responsibilities. 11

138. During the course of their employment with ExamWorks, Baldini and Girard 12 breached their fiduciary duty and duty of loyalty by starting a new business, ROE Corporation, to 13 directly compete against ExamWorks while still employed by ExamWorks. For *more than a year* 14 and a half they worked for the benefit of starting up their own competing business, ROE 15 Corporation, to the detriment and harm of ExamWorks. Not only did Baldini and Girard plot 16 against ExamWorks' business interests in forming ROE Corporation, but they did so while 17 supporting themselves with ExamWorks' salaries and benefits. Upon information and belief, 18 19 Baldini and Girard also willfully misdirected funds in order to benefit vendors that they were plotting to start a separate business with and who were not actually performing any services for 20 ExamWorks. And, Girard acted to the detriment of ExamWorks and in violation of company 21 policies by spending extensive company time, on company computers and networks, searching for 22 and visiting sites related to "escorts" and pornography. 23

24

139. Baldini and Girard acted willfully and maliciously in breaching their fiduciary duty and duty of loyalty to ExamWorks as described above. 25

140. By reason of the acts and conduct by Baldini and Girard, ExamWorks is entitled to 26 compensatory and punitive damages in an amount to be determined at trial but which exceeds 27 hundreds of thousands of dollars. 28

1	141. As a result of their flagrant breaches of fiduciary duty and the duty of loyalty during
2	their employment with ExamWorks, Baldini and Girard were faithless employees and, as such,
3	must forfeit all salary and other compensation and benefits they received during the period of their
4	disloyalty, the exact amount to be determined at trial.
5	PRAYER FOR RELIEF
6	WHEREFORE, Plaintiff ExamWorks respectfully demands judgment in its favor and
7	against Defendants Todd Baldini, Abygail Bird, Lawrence Stuart Girard, Pamella Tejada, ROE
8	Corporation, and DOES 1 through 10, inclusive, as follows:
9	1. On Counts One and Two against all Defendants:
10	(a) compensatory damages for actual loss and unjust enrichment caused by the
11	misappropriation of ExamWorks' trade secret information, or, in the alternative, compensatory
12	damages caused by the misappropriation measured by imposition of liability for a reasonable
13	royalty for Defendants' unauthorized disclosure or use of the trade secret information,
14	(b) exemplary damages equal to two times the amount of the compensatory damages
15	awarded,
16	(c) an award of ExamWorks' reasonable attorneys' fees and costs, and
17	(d) a temporary restraining order, preliminary and permanent injunction (i)
18	prohibiting Defendants from using, accessing, disclosing, or continuing to possess ExamWorks'
19	trade secret and confidential information, (ii) ordering the return of ExamWorks' trade secret and
20	confidential information; (iii) ordering a forensic evaluation confirming that Defendants have
21	returned all of ExamWorks' trade secret and confidential information; (iv) ordering Defendants to
22	refrain from contacting any of the customers or doctors identified in any of the trade secret and
23	confidential documents that Defendants took from ExamWorks; and (v) ordering a head-start
24	injunction against ROE Corporation, preventing ROE Corporation from operating for at least six
25	months.
26	2. On Count Three, Four, Five, and Six against each of the Former Employees
27	respectively, compensatory damages along with ExamWorks' reasonable attorneys' fees and costs.
28	3. On Count Seven against Baldini and Girard, compensatory and punitive damages
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1	along with ExamWorks' reasonable attorneys' fees and costs, as well as an order requiring the
2	disgorgement of all salary and other compensation and benefits received by Baldini and Girard
3	during the period of their disloyalty.
4	4. On all counts, pre-judgment and post-judgment interest as well as such other and
5	further relief as the Court deems just and proper.
6	JURY DEMAND
7	Pursuant to Rule 38 of the Federal Rules of Civil Procedure, ExamWorks demands a trial by jury
8	of 8 members on all issues.
9	Dated: May 4, 2020 ORRICK, HERRINGTON & SUTCLIFFE LLP
10	
11	By: <u>/s/ Robert S. Shwarts</u>
12	ROBERT S. SHWARTS Attorneys for Plaintiff ExamWorks, LLC
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